

# Chayton Pfannenstiel

❖ Wichita, KS ❖ 🏠 ChaPfa25

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## EDUCATION

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### Wichita State University

*Expected Graduation Date: May 2025*

*Bachelor of Business Administration – Management Information Systems – Business Analytics*

*Wichita, KS*

- *Magna Cum Laude – 3.85 GPA*
- *Sigma Alpha Epsilon – House Manager & Brotherhood Chair*
- *Wichita State Rocket Club – Former Outreach Chair*
- *MIS Club – Member*

## WORK EXPERIENCE

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### Adams Brown

**May 2023 – Present**

*Student Worker / IT Intern*

*Wichita, KS*

- Engineered CRUD Web Applications
  - Built Applications using C# and ASP.NET MVC in Visual Studio:
    - Implemented ADO.NET with SQL parameterized stored procedures and Entity Framework to securely integrate real-time data retrieval and manipulation
    - Enabled Microsoft Entra ID login for proper access management
    - Used custom JavaScript and Ajax to enhance the responsiveness and functionality of web pages
- Developed Automations
  - Created robust automations using Visual Basic, C#, PowerShell, Power Automate:
    - Managed multiple GET, POST, and PUT API endpoints, utilizing RestSharp and Newtonsoft to streamline code and improve application performance.
    - Ensured system robustness and continuous automation by implementing effective error handling for unexpected events.
- Maintenance and Design
  - Maintained all in house and outsourced internal automations and programs including SharePoint intranet
  - Designed and implemented new SQL databases in accordance with business rules

### The Bradbury Group

**Nov. 2022 – May 2023**

*IT Helpdesk Intern*

*Moundridge, KS*

- Assisted maintenance on network infrastructure
  - Ran ethernet cabling through the facility
  - Installed new POE access points and security cameras
- Delivered Helpdesk support
  - Provided responsive technical support to all employees via tickets and MS Teams
  - Diagnosed and resolved technical issues and escalated complex problems to higher-level support.
  - Facilitated a mass deployment of over 100 laptops, desktops, and cell phones throughout the company.
  - Developed an application to improve the speed of service for remote support

## Chipotle Mexican Grill

*Certified Trainer*

Jul. 2021 – Nov. 2022

*Derby, KS*

- Coached cashiers, line, and grill crew members to meet and exceed standards
- Increased daily revenue by upselling products
- Decreased food costs by ensuring proper portion sizes and reducing shrink of critical items
- Promoted a healthy, clean, safe, and fun work environment

## PERSONAL PROJECTS

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### Custom Dashboard

- Developed a web-based dashboard displaying key information, including:
  - Current song, artist, and album cover using the Spotify API
  - Dynamically adjusted animated gradient background based on the album cover's primary color
  - Additional features: current time, date, location, IP address, ISP, and more

### Windows Server

- Set up and deployed a Windows Server on legacy hardware:
  - Configured and hosted SQL, DNS, and IIS services
  - Hosted the dashboard project on IIS, accessible via custom domain on DNS, with data stored in the SQL server

### Unifi Network

- Configured and installed complete Unifi Network
  - Designed and implemented a network for Sigma Alpha Epsilon members at Wichita State
    - Integrated a new POE Switch with 12 access points with smooth Wi-Fi roaming
  - Worked with their ISP to troubleshoot intermittent losses of connectivity

### Pi-Hole DNS Server

- Deployed a Raspberry Pi to run a network DNS server for ad blocking purposes
  - Blocked known advertisement URLs to reduce the number of ads displayed
  - Later converted to run on a Docker Container running Linux